

BRAVO

Co-Managed Cisco Identity Services Engine



Partner

Premier Advisor
Advanced Security Architecture
Specialized

SERVICE LIFECYCLE

What to expect during your Managed ISE Service journey:

- Day 1 - Onboarding: From day one, our onboarding process initiates the comprehensive monitoring of your in-scope infrastructure, regardless of its current state. This encompasses setting up monitoring for ISE Servers, relevant Network Devices, and Identity Sources to ensure thorough coverage.
- Day 30 - Assessment: At the 30-day mark, we conduct a thorough assessment of your infrastructure, comparing its current state with the desired use cases for the solution. Any necessary updates or improvements will be identified and communicated to you, equipping you with the necessary information for remediation.
- Day 60 - Remediate & Optimize: Remediate the key items found in the assessment to ensure a good steady state of operation going forward. Provide optimizations to performance & use cases.
- Day 90+ - Manage: Once Cisco ISE has been fully optimized for the business, ongoing maintenance of the platform is underway for the remainder of the term including Monthly Service & Quarterly Strategy Reviews.

CISCO MINT

MINT-DNAC-BRV - This SKU can be used to transact our services in Cisco Commerce Workspace. Please reach out to sales@bravoconsulting.net for appropriate scoping

COMPANY INFORMATION

Bravo Consulting Services, LLC
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OVERVIEW

Bravo's Co-Managed Cisco Identity Services Engine (ISE) solution aims to support customers at any stage of their Network Access Control journey. Whether you're starting from scratch with Cisco ISE, fully utilizing ISE with all its features or something in between, Bravo will be by your side to support your organization as it progresses on its NAC journey.

SERVICE COMPONENTS

We provide holistic support of Network Access Control that is broken into several components, some of the areas are described below:

- **Monitoring Services:**
 - Bravo will provide comprehensive monitoring & management of both virtual & physical hardware, as well as associated Identity Databases and Network Devices.
 - Our monitoring capabilities encompass the application layer, allowing us to detect & promptly respond to any issues that may arise.
- **System Lifecycle Management:**
 - Bravo offers comprehensive support for patching & upgrading activities across your infrastructure.
 - Our team guarantees uninterrupted system operations by proactively managing the lifecycle of your system certificates, ensuring they do not expire and cause outages.
 - We prioritize the safety and continuity of your system by implementing robust backup solutions, ensuring that your services can be promptly restored in the event of an incident.
- **Policy Management:**
 - Deploy and Test Authentication, Authorization, Profiling, and Posture Policies within the environment.
- **Network Device Configuration Management:**
 - Bravo reviews and optimizes your device configurations, providing templates for your network devices and configuration change monitoring.
- **Service Management:**
 - Bravo provides monthly operational reviews to help identify potential areas for improvement.
 - Architects are available as part of your agreement to provide additional strategic enhancements.

SERVICE DELIVERY

When you engage with Bravo, you'll be working with a team of knowledgeable security professionals that helped establish the industry best practices for ISE and Network Access Control. The team leverage's a scalable model that has been used successfully in hundreds of enterprise Cisco ISE deployments over the past decade. The expertise we've gained working with Fortune 100 companies is now available to customers of all sizes through our Co-Managed service.